

Public unrest with builders

Torny Jensen

BUILDERS have been named and shamed as Queensland's worst tradies.

A new study, commissioned by Service Central, found more than a third of Queensland consumers surveyed thought builders were not supplying them with adequate service.

Plumbers also did not fare well.

The study found 22 per cent of respondents thought local plumbing services left little to be desired.

Service Central executive director Danial Ahchow said the study highlighted consumers did not know how best to locate competent tradespeople.

"Of course there are some bad builders out there but it's about knowing how to get hold of the reputable ones," Mr Ahchow said.

He said the study found Queenslanders were having a hard time locating tradespeople, with the average consumer taking a day to track down a tradie, while their NSW counterparts claim it takes them only 1.5 hours.

Mr Ahchow said the study also revealed that 60 per cent of respondents nationwide relied on word of mouth to find a tradesperson.



OUT of favour ... Queensland builders are seen to be our worst tradesmen.

"We were surprised at how many people relied solely on word of mouth as it can be fairly hit and miss — if your friends and family don't know anyone what do you do then?"

"We also found a lot of people relied on traditional methods like the Yellow Pages but the problem with these is that there is no way to know the quality of the tradespeople you are cold calling."